



PEAKE: Quality Assurance Program

As an innovative small business with a 7-year history of leadership in quality and customer satisfaction, ICS is constantly looking for ways to improve the quality of our processes and sharpen our focus on serving clients. At PEAKE we make an absolute commitment to excellence in our contract performance and products.

We will achieve our purpose by observing these principles:

We take pride in satisfying our customers by delivering products and services that meet their specified requirements at the agreed price and within schedule.

We are committed to continuously improving the processes by which we provide our products and services, so that our work meets requirements and is done right the first time. This allows us to build and maintain higher quality service offerings and products for our clients.

We recognize that PEAKE accomplishments are the work of the people who compromise PEAKE. We will encourage initiative, recognize individual contribution, treat each person with respect and fairness, and afford ample opportunity for individual growth in PEAKE.

We, in turn, will require of our people the highest standards of professionalism and technical competence.

We will maintain the highest standards of ethics and business conduct, and operate at all times within the laws of the countries in which we do business.

We will identify and respond aggressively to new opportunities, and commit to success in each undertaking.